



## **SOFTWARE & SERVICES PRICE LIST**

March 2023

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## DATATILL SOFTWARE EDITIONS

STANDARD MODULES	LITE EDITION	STANDARD EDITION	PROFESSIONAL EDITION	ENTERPRISE EDITION
<b>Base System</b> User usage notifications via SMS & E-mail, as well as user self service via web portal. Styled in your company's branding (not available in Starter Edition).	✓	✓	✓	✓
<b>Radius Module</b> Manage FreeRadius users & packages from within the app. Allow customer self-service & real-time usage views for support & admin staff. Limit set to the number of active Radius User accounts.	Up to 500 accounts	Up to 1,500 accounts	Up to 5,000 accounts	Unlimited accounts
<b>Hotspot Module</b> Manage Mikrotik hotspots (landing page branding, free trial details, sponsorship, etc). Create and manage prepaid vouchers and sell vouchers online. Limit set to the number of active Hotspots.	Up to 5 hotspots	Up to 50 hotspots	Up to 500 hotspots	Unlimited hotspots
<b>Asset Tracking Module</b> Track details (original invoice, warranty, supplier, etc) of all equipment installed at customer sites. Installers can add detailed notes and pictures to customer records.	✓	✓	✓	✓
<b>Device Monitoring</b> Log and summarise various device usage, including weather stations, asterisk extensions, hotspots and wireless client radios. Compatible with asterisk, Mikrotik, Ubiquity, RaspberryPi, Micro Instruments and Vantage Pro.	✓	✓	✓	✓
<b>Netflow Log Analyser</b> Process detailed data usage logs & summarise usage by category. Show detailed data usage records to users.	✓	✓	✓	✓
<b>Helpdesk Module</b> Administrators can create, view, manage and escalate support tickets.	✓	✓	✓	✓
<b>Training</b> Initial basic training (5 hours), not applicable with Self-Installation option.	Contact us	1 user	3 users	5 users
<b>Software License Subscription</b> (excluding optional OPTIONS), this fee includes future updates.	R 1,575 (Monthly)	R 3,675 (Monthly)	R 5,250 (Monthly)	R 15,750 (Monthly)

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## ANCILLARY SERVICES

OPTIONAL MODULES & SERVICES	LITE EDITION	STANDARD EDITION	PROFESSIONAL EDITION	ENTERPRISE EDITION
<b>Billing Module</b> (Requires SageOne) Generate invoices & statements and sync with SageOne, reconcile payments & pull age analysis. Export costing summary to MS-Excel. Generate SagePay Direct Debit batches.	R 1,575 (Monthly)	R 1,575 (Monthly)	R 1,575 (Monthly)	✓
<b>Sales Module</b> (Requires Billing Modules) Capture sales leads via inbound mails, contact forms or directly, and process via workflow all the way through to invoicing.	R 262.50 (Monthly)	R 525 (Monthly)	R 787.50 (Monthly)	✓
<b>Mobile App - Standard</b> (User self-service) Available for iOS & Android. Users can view phone & data usage, request top-ups & package changes.	✗	R 525 (Monthly)	✓	✓
<b>Mobile App - Client Branded</b> (User self-service) Available for iOS & Android. Users can view phone & data usage, request top-ups & package changes. The iStore & PlayStore fees for the client's account.	✗	R 787.50 (Monthly)	R 787.50 (Monthly)	R 787.50 (Monthly)
<b>Software Installation</b> (once-off per server installation) Software installation and configuration	R 3,675	R 3,675	✓	✓
<b>Additional Software Licence</b> Monthly Licence Subscription fee for each additional installation of the Software	R 525 (Monthly)	R 525 (Monthly)	R 525 (Monthly)	✓
<b>Software &amp; Technical Support</b> (See note *2) Business days: 08:00 – 17:00	✓	✓	✓	✓
<b>Additional Software &amp; Technical Support</b> Business days: 17:00 – 08:00 Public holidays: 00:00 – 24:00 Weekends: 00:00 – 24:00	R 2,625 (Monthly)	R 2,625 (Monthly)	R 3,675 (Monthly)	R 3,675 (Monthly)

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DataTill

CHARGES & HOURLY RATES (*2)	PER HOUR
• Software Development	Contact us
• Training	R 420
• Software & Technical Support	R 472.50
• After Hour Support	R 577.50

## Notes:

- \* The total monthly subscription is calculated based on the DataTill Package Edition, Optional Modules and Ancillary Services selected.
- \* Fees is based in South African Rand and excludes Value-Added Tax (VAT) of 15%.
- \*(1) It is important to select the appropriate DataTill Edition of the software for your business. Carefully consider Standard Modules, Optional Modules & Options as well as the number of active Radius uses and Hotspots.
- \*(2) Hourly based fees will be billed in 15-minute intervals, with a minimum of 15 minutes and time will be rounded up to the next interval (i.e. 27 minutes will be rounded up to 30 minutes, etc.)