



SOFTWARE & SERVICES PRICE LIST

January 2020

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DATATILL SOFTWARE EDITIONS

STANDARD MODULES	STARTER EDITION (*1)	LITE EDITION	STANDARD EDITION	PROFESSIONAL EDITION	ENTERPRISE EDITION
Base System User usage notifications via SMS & E-mail, as well as user self service via web portal. Styled in your company's branding (not available in Starter Edition).	✓	✓	✓	✓	✓
Radius Module Manage FreeRadius users & packages from within the app. Allow customer self-service & real-time usage views for support & admin staff. Limit set to the number of active Radius User accounts.	Up to 50 accounts	Up to 500 accounts	Up to 1,500 accounts	Up to 5,000 accounts	Unlimited accounts
Hotspot Module Manage Mikrotik hotspots (landing page branding, free trial details, sponsorship, etc). Create and manage prepaid vouchers and sell vouchers online. Limit set to the number of active Hotspots.	1 hotspot	Up to 5 hotspots	Up to 50 hotspots	Up to 500 hotspots	Unlimited hotspots
Asset Tracking Module Track details (original invoice, warranty, supplier, etc) of all equipment installed at customer sites. Installers can add detailed notes and pictures to customer records.	✗	✓	✓	✓	✓
Device Monitoring Log and summarise various device usage, including weather stations, asterisk extensions, hotspots and wireless client radios. Compatible with asterisk, Mikrotik, Ubiquity, RaspberryPi, Micro Instruments and Vantage Pro.	✓	✓	✓	✓	✓
Netflow Log Analyser Process detailed data usage logs & summarise usage by category. Show detailed data usage records to users.	✓	✓	✓	✓	✓
Helpdesk Module Administrators can create, view, manage and escalate support tickets.	✗	✓	✓	✓	✓
Training Initial basic training (5 hours), not applicable with Self-Installation option.	Contact us	Contact us	1 user	3 users	5 users
Software License Subscription (excluding optional OPTIONS), this fee includes future updates.	R 0 (Monthly)	R 1,500 (Monthly)	R 3,500 (Monthly)	R 5,000 (Monthly)	R 15,000 (Monthly)

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ANCILLARY SERVICES

OPTIONAL MODULES & SERVICES	STARTER EDITION	LITE EDITION	STANDARD EDITION	PROFESSIONAL EDITION	ENTERPRISE EDITION
Billing Module (Requires SageOne) Generate invoices & statements and sync with SageOne, reconcile payments & pull age analysis. Export costing summary to MS-Excel. Generate SagePay Direct Debit batches.	✗	R 1,500 (Monthly)	R 1,500 (Monthly)	R 1,500 (Monthly)	✓
Sales Module (Requires Billing Modules) Capture sales leads via inbound mails, contact forms or directly, and process via workflow all the way through to invoicing.	✗	R 250 (Monthly)	R 500 (Monthly)	R 750 (Monthly)	✓
Mobile App - Standard (User self-service) Available for iOS & Android. Users can view phone & data usage, request top-ups & package changes.	✗	✗	R 500 (Monthly)	✓	✓
Mobile App - Client Branded (User self-service) Available for iOS & Android. Users can view phone & data usage, request top-ups & package changes. The iStore & PlayStore fees for client's account.	✗	✗	R 750 (Monthly)	R 750 (Monthly)	R 750 (Monthly)
Software Installation (once-off per server installation) Software installation and configuration	✗	R 3 500	R 3 500	✓	✓
Additional Software Licence Monthly Licence Subscription fee for each additional installation of the Software	✗	R 500 (Monthly)	R 500 (Monthly)	R 500 (Monthly)	✓
Software & Technical Support (See note *3) Business days: 08:00 – 17:00	See rates below	✓	✓	✓	✓
Additional Software & Technical Support Business days: 17:00 – 08:00 Public holidays: 00:00 – 24:00 Weekends: 00:00 – 24:00	✗	R 2,500 (Monthly)	R 2,500 (Monthly)	R 3,500 (Monthly)	R 3,500 (Monthly)
Server & Environment - Monitoring Monitoring of critical parameters on client production environment (per server)	✗	R 500 (Monthly)	R 500 (Monthly)	R 500 (Monthly)	✓
Server & Environment - Management Management of the client's environment/s	✗	Contact us	Contact us	Contact us	Contact us
Server & Environment - Hosting Hosting on the DataTill production environment/s. Monitoring and Management of the environment included if Hosting provided by DataTill.	Contact us	Contact us	Contact us	Contact us	Contact us

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CHARGES & HOURLY RATES (*3)	PER HOUR
• Software Development	Contact us
• Training	R 400
• Software & Technical Support	R 450
• After Hour Support	R 550
• DataTill Self-Installation Option	R 0

Notes:

- * The total monthly subscription is calculated based on the DataTill Package Edition, Optional Modules and Ancillary Services selected.
- * Fees is based in South African Rand and excludes Value-Added Tax (VAT) of 15%.
- * With the Self-Installation option, the client performs all the required configuration and setup functions using the DataTill Self-Installation guides. In the case that assistance is required, technical support will be provided at the rates indicated above.
- *(1) Note that the Starter Edition is available as a Self-Installation Option only.
- *(2) It is important to select the appropriate DataTill Edition of the software for your business. Carefully consider Standard Modules, Optional Modules & Options as well as the number of active Radius uses and Hotspots.
- *(3) Hourly based fees will be billed in 15-minute intervals, with a minimum of 15 minutes and time will be rounded up to the next interval (i.e. 27 minutes will be rounded up to 30 minutes, etc.)