



SOFTWARE & SERVICES PRICE LIST

August 2019

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DATATILL SOFTWARE EDITIONS

STANDARD MODULES (See note *2)	STARTER EDITION (*1)	LITE EDITION	STANDARD EDITION	PROFESSIONAL EDITION	ENTERPRISE EDITION
Base System (Full system) User usage notifications via SMS & E-mail, as well as user self service via web portal. Styled in your company's branding.					
Base System (Starter edition) User usage notifications via SMS & E-mail, as well as user self service via web portal.					
Radius Module Manage FreeRadius users & packages from within the app. Allow customer self-service & real-time usage views for support & admin staff. Limit set to the number of active Radius User accounts.	Up to 50 accounts	Up to 250 accounts	Up to 750 accounts	Up to 2,500 accounts	Unlimited accounts
Hotspot Module Manage Mikrotik hotspots (landing page branding, free trial details, sponsorship, etc). Create and manage prepaid vouchers and sell vouchers online. Limit set to the number of active Hotspots.	1 hotspot	Up to 5 hotspots	Up to 50 hotspots	Up to 150 hotspots	Unlimited hotspots
Asset Tracking Module Track details (original invoice, warranty, supplier, etc) of all equipment installed at client sites. Installers can add detailed notes and pictures to customer records.					
Device Monitoring Log and summarise various device usage, including weather stations, asterisk extensions, hotspots and wireless client radios. Compatible with asterisk, Mikrotik, Ubiquity, RaspberryPi, Micro Instruments and Vantage Pro.					
Netflow Log Analyser Process detailed data usage logs & summarise usage by category. Show detailed data usage records to users.					
Helpdesk Module Administrators can create, view, manage and escalate support tickets.					
LTE Integration with DataTill					
Software & Technical Support Business days: 08:00 – 17:00					
Training Initial once-off basic training (4 hours), not applicable with Self-Installation option.	Not included	Not included	1 user	2 users	3 users
Software License Subscription (excluding optional OPTIONS), this fee includes future updates.	R 0 (Monthly)	R 500 (Monthly)	R 1,500 (Monthly)	R 2,500 (Monthly)	R 3,500 (Monthly)

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OPTIONAL MODULES AND OPTIONS

Additions to DataTill Edition selected	STARTER EDITION	LITE EDITION	STANDARD EDITION	PROFESSIONAL EDITION	ENTERPRISE EDITION
Billing Module (Requires SageOne) Generate invoices & statements and sync with SageOne, reconcile payments & pull age analysis. Export costing summary to MS-Excel. Generate SagePay Direct Debit batches.	Not Available	R 1,500 (Monthly)	R 1,500 (Monthly)	R 1,500 (Monthly)	R 1,500 (Monthly)
Sales Module (Requires Billing Modules) Capture sales leads via inbound mails, contact forms or directly, and process via workflow all the way through to invoicing.	Not Available	R 250 (Monthly)	R 250 (Monthly)	R 250 (Monthly)	R 250 (Monthly)
Mobile App (User self-service) Available for iOS & Android. Users can view phone & data usage, request top-ups & package changes.	Not Available	Not Available	R 500 (Monthly)	R 500 (Monthly)	R 500 (Monthly)
Additional Software Installations Monthly Licence Subscription fee for each additional installation of the Software	Not Available	R 500 (Monthly)	R 500 (Monthly)	R 500 (Monthly)	R 500 (Monthly)
Software & Technical Support (charged per hour *3) Business days: 08:00 – 17:00	R 400	Included	Included	Included	Included
Additional Software & Technical Support Business days: 17:00 – 08:00 Public holidays: 00:00 – 24:00 Weekends: 00:00 – 24:00	Not Available	R 2,500 (Monthly)	R 2,500 (Monthly)	R 3,500 (Monthly)	R 3,500 (Monthly)
Server & Environment Monitoring Monitoring of critical parameters on customer production environment (per server)	Not Available	R 500 (Monthly)	R 500 (Monthly)	R 500 (Monthly)	R 500 (Monthly)
Server & Environment Management Management of the customer's environment/s	Not Available	Contact us	Contact us	Contact us	Contact us
Server & Environment Hosting Hosting on the DataTill production environment/s	Contact us	Contact us	Contact us	Contact us	Contact us

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CHARGES & HOURLY RATES (*3)	RATES PER HOUR
• Development	Contact us
• Training	R 400
• Technical Support	R 450
• After Hour Support	R 550
• Initial DataTill software Installation and Configuration (per server)	R 2,500
• DataTill Self-Installation option	R 0

Notes:

- * The total monthly subscription is calculated based on the DataTill Package Edition, Optional Modules and Options selected.
- * Fees is based in South African Rand and excludes Value-Added Tax (VAT) of 15%.
- * With the Self-Installation option, the customer performs all the required configuration and setup functions using the DataTill Self-Installation guides. In the case that assistance is required, technical support will be provided at the rates indicated above.
- *(1) Note that the Starter Edition is available as a Self-Installation option only.
- *(2) It is important to select the appropriate DataTill Edition of the software for your business. Carefully consider Standard Modules, Optional Nodules & Options as well as the number of active Radius uses and Hotspots.
- *(3) Hourly based fees will be billed in 15-minute intervals, with a minimum of 15 minutes and time will be rounded up to the next interval (i.e. 27 minutes will be rounded up to 30 minutes, etc.)